



Get Your Business Back on Track with Our Support. Let's work together.

Working with Perfect Dynamics

We're passionate about what we do, with our expertise and experience, we'll deliver business solutions with long-term results.

Through a consultative approach, we'll spend time with you to understand your business. We're committed to our customers, and we pride ourselves on the partnerships we build and keep with them.

Our products and services are implemented by a team of highly experienced Dynamics experts. We approach all projects with the highest quality and dedication. From the initial interaction through to go-live, we're here to assist and advise. Our monthly ongoing support and after-care services ensure our customers have everything they need to get the very best out of their solution. We provide yearly upgrades, minor bug fixes, and we'll move and manage your business into the Microsoft Cloud all for one monthly fee – taking away the stress of it.

With business process expertise and years of experience in delivering successful projects, we have the track record and proven experience. From infrastructure to intelligence, we know how to get the job done.



Industry leading support.

Once your solution has been implemented, our support doesn't stop there. Our monthly support package ensures your business has everything they need, and employees are trained to get the very best out of the solution. We'll support you with any minor technical issues quickly, upgrade your solution yearly to latest software version, and carryout any training your employees may need. We'll also move your business into the Microsoft Cloud- this means no more maintenance cost or out of date and server downtime- making your business more productive and profitable.

One monthly fee

Yearly software updates

Minor technical changes with fast response times

Microsoft Cloud hosting

Simplify your business with one single solution.

Whether you're an existing customer or looking for a new support partner, our door is always open.



We pro-actively look after our customers, with regular contact and account management visits, we want to make sure you're happy. With a UK support desk and a dedicated number and team, any question or query, we're on hand.

For any new customers, we'll meet with you to carry out an initial discovery session, we'll assess your current situation and business processes. It's also a chance for you to meet the Perfect Dynamics team and get to know who we are.

Once the discovery session has taken place, we'll provide you with a proposal on how we feel Microsoft Dynamics NAV and its enhancements can provide a stable and productive working environment. It will include recommendations and accurate project costings to ensure there are no surprises during the project and implementation. We'll ease any fears or concerns you may have to give you the confidence in your decision to work with the Perfect Dynamics team.

Our Promise.

We promise to Connect, Enhance and Empower your business with a Microsoft Dynamics solution.

Connect

We'll work with you to join everything up in your business with a tailored business solution and better business intelligence. Connecting you to your employees and customers, helping you grow your business into a happy and profitable one.

Enhance

With a Microsoft Dynamics solution, you can enhance your businesses productivity, proactivity and efficiency. We'll help streamline your business and put the customer back at the heart of it. Through business intelligence, you'll gain valuable insight and knowledge not only on your customers, but on your business too.

Empower

A Microsoft Dynamics solution gives your business back control. Having a solution that streamlines your business and provides key insight and knowledge, empowers you to take the next step and grow further.

Get the right solution and support for your organisation.

We aim to resolve minor issues within 24 hours. Any larger, complex issues will be handled within our agreed service level agreements.

Our aim is to solve as many queries as we can within 24 hours, if we can't resolve it while you are on the telephone, we will allocate the 'ticket' to one of our consultants. We'll keep you updated with progress of the query.



If you're looking for an experienced support partner who can help you develop a long term strategic business road map, get in touch with us today! Give us a call on (0) 33 022 02627, or at getintouch@perfectdynamics.co.uk.